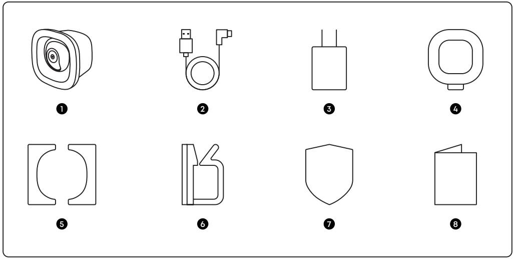
ANKER eufy

For Video / User Guide / Support

Window Camera E10

What's in the Box

Contact **support@eufy.com** if anything is missing.



❶ Window Camera

❷ 10 ft (3 m) USB-C Cable

❸ Power Adapter

❹ Mounting Sticker

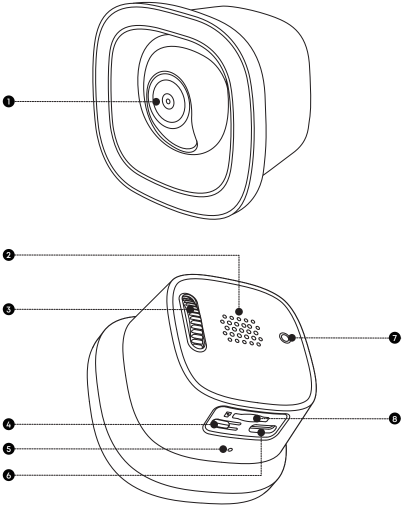
❺ Anti-Reflection Sticker

❻ Cable Clips

❼ Warning Sticker

❽ Quick Start Guide

At a Glance



❶ Camera Lens

❷ Speaker

❸ Tilt Adjustment Knob

❹ SYNC Button

❺ Microphone

❻ USB-C Power Port

❼ LED Indicator

❽ MicroSD Card* Slot
*Supports up to 256GB.

LED Indication

Solid Violet	System initializing
Blinking Blue	Pairing
Solid Blue	Connected and working
Blinking Red	Device / Network connection error
Solid Red	• **Before / When connecting:** Error (check in the app for details) • **When connected:** Live streaming / Recording
Flashing Red	Alarm triggered
Single Red Flash	Event detected, but recording did not start

Step 1. Connect Camera to the App

1. Download the App

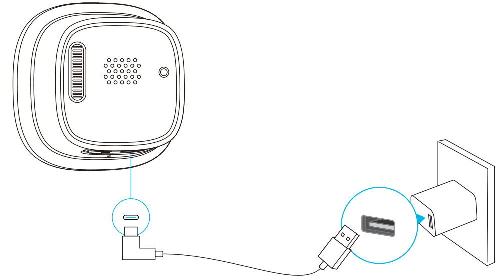
Download and install the latest version of the Anker eufy app, then sign in or create an account.

Anker eufy

Download on the App Store

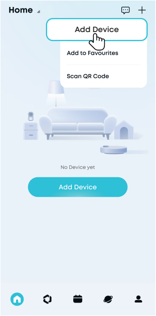
GET IT ON Google Play

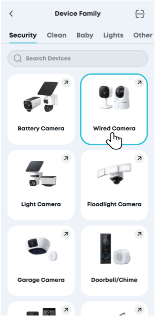
2. Connect to Power Supply

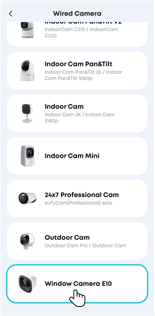


3. Add Your Camera

Tap the [**+**] icon > **Add Device** > **Wired Camera** > **Window Camera E10**, and follow the in-app instructions to add the camera to your device list.


Home
Add Device
Add to Favourites
Scan QR Code
No Device yet
Add Device

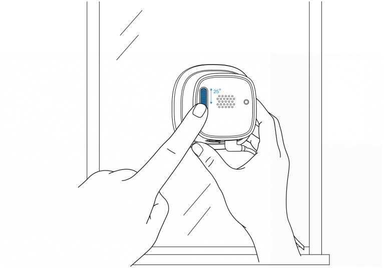

Device Family
Security
Clean
Baby
Lights
Other
Search Devices
Battery Camera
Wired Camera
Light Camera
Floodlight Camera
Garage Camera
Doorbell/Chime


Wired Camera
IndoorCam C210 / IndoorCam C220
Indoor Cam Pan&Tilt
Indoor Cam Pan&Tilt 2K / Indoor Cam Pan&Tilt 1080p
Indoor Cam
Indoor Cam 2K / Indoor Cam 1080p
Indoor Cam Mini
24x7 Professional Cam
eufyCam(Professional) solo
Outdoor Cam
Outdoor Cam Pro / Outdoor Cam
Window Camera E10

Step 2. Mount the Camera

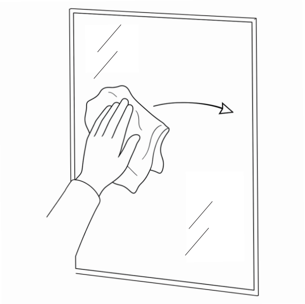
1. Choose a Location

- Strong Wi-Fi signal
- Easy access to a power outlet
- Adjust the knob on the back of the camera to find a desired angle



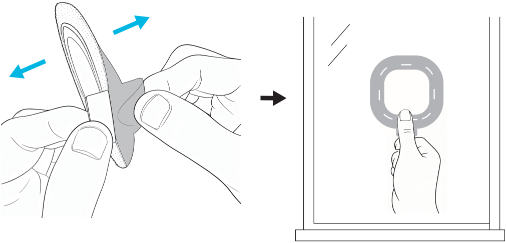
2. Mount the Camera

1. Clean the window surface thoroughly to remove any dust, oil, or residue.



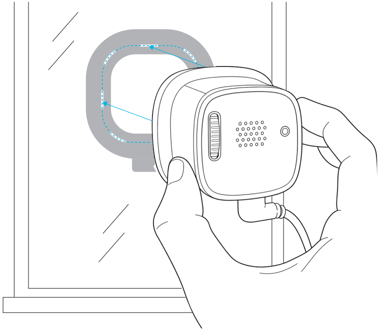
2. Apply the sticker to the window, and press firmly.

⚠
- **Surface Check:** Must be completely dry before mounting.
- **Temperature:** Surface must be above **50°F (10°C)**. Once bonded, it maintains a secure hold in low temperatures.



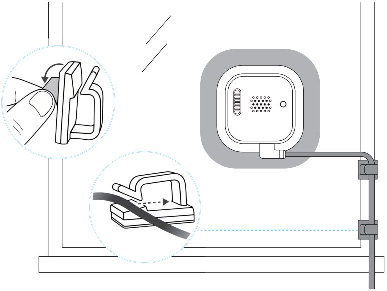
Model: T8404
51005006763 V1

3. Align the camera with the cutout line on the mounting sticker, then press the camera firmly into position.



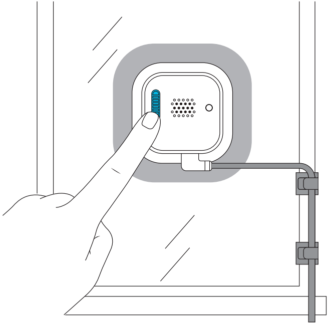
4. **(Optional)** Use the included cable clips to secure the USB-C cable neatly along the window frame or wall.

⚠ Do not attach the cable to surfaces that may move.



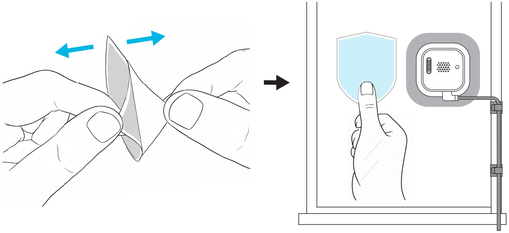
Step 3. Adjust the Tilt Angle

Turn the tilt adjustment knob to angle the camera up and down to capture your desired monitoring area.



Step 4. Apply Warning Sticker

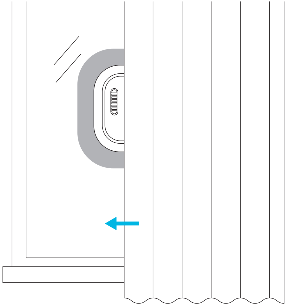
Attach the camera recording warning sticker next to the installed window camera where it can be easily seen.



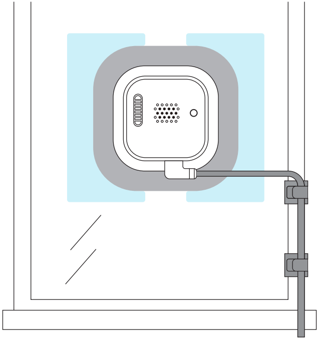
To Reduce Night Reflection

If indoor light reflects on the window at night, try either of these solutions:

1. Close the curtains or blinds.



2. Apply the included anti-reflection sticker around the mounting sticker.



Important Safety Instructions

⚠ **Heat Warning:** Front cover gets hot in direct sunlight. To avoid burns, do not touch during operation. Turn off and allow the device to cool before moving.

- The suitable temperature for this device and accessories is -10 ℃ to 50 ℃ (14 °F to 122 °F), with a charging range of 0 ℃ to 45 ℃ (32 °F to 113 °F).
- Unless specifically indicated in the user guide, do not use this device in an environment that exceeds the recommended temperature range.
- Unless specifically indicated in the user guide, avoid exposing your device to direct sunshine or excessively wet environments.
- Do not use the product in any way other than described herein in order to avoid personal injury or property damage.
- Users should comply with the laws and regulations of the corresponding countries and regions where the equipment is located (used), abide by professional ethics, pay attention to safety obligations, and strictly prohibit the use of our products or equipment for any illegal purposes. Our company will not be responsible for any violators' legal liability under any circumstances.
- For pluggable equipment, the socket outlet should be easily accessible.
- Use only the adapters provided by the manufacturer. Using unauthorized adapters may cause danger and violate the Terms of Use and warranty article.

Notice

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

FCC Radio Frequency Exposure Statement

The device has been evaluated to meet general RF exposure requirements. The device can be used in fixed/mobile exposure conditions. The min separation distance is 20cm.

The following importer is the responsible party:
Company Name: POWER MOBILE LIFE, LLC
Address: 10800 NE 8TH ST #900, BELLEVUE, WA, 98004, UNITED STATES
Telephone: 1-800-988-7973

✉ support@eufy.com

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18-Month Limited Warranty